



E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited - TERMS AND CONDITIONS

SECTION A - GENERAL INTRODUCTION

1. Background and Overview

1.1. Terms and Conditions

These Terms and Conditions (the “Terms”) govern the CFD Trading, Spread Betting, and Share Dealing Services provided by E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited (UK) (“E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited,” “we,” “us,” “our,” or “the Firm”) to its customers (“you,” “your,” “Customer”). E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited is a firm authorized and regulated by the Financial Conduct Authority (“FCA”) with its registered office at Opus Studios 5 to 7 High Street Henley-in-Arden B95 5AA, United Kingdom. Registered in England and Wales under company number 01785217. Company Number: 01785217.

E.J. GLANVILLE & CO. (INVESTMENT BROKERS) LIMITED is authorised and regulated by the Financial Conduct Authority (FCA) under Firm Reference Number 116355.

FCA Firm Reference Number: 116355

1.2. Services Provided

E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited offers the following investment services (the “Services”):

- **Contract for Difference (CFD) Trading**
- **Spread Betting Services**
- **Share Dealing Services**

For the purposes of these Terms, CFD Trading and Spread Betting Services are collectively referred to as the “CFD Trading and Spread Betting Services.”

1.3. Legal Relationship

This Agreement supersedes any prior agreements between you and us regarding the same subject matter. It governs all orders placed, transactions executed on your behalf, and the custody of instruments acquired through E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited. The Agreement becomes effective once we confirm your acceptance as a customer and your trading account is opened.

1.4. Execution-Only Basis

Our Services are provided strictly on an execution-only basis. We do not provide investment advice or recommendations.

1.5. Contact and Support

If you have any questions regarding these Terms, please contact us at: (support@ejggroup.com)

SECTION B - COMMON TERMS

1. Availability of Services

1.1. Customer Eligibility

To use our trading platform, you must:

- Be at least 18 years old.
- Be domiciled in a jurisdiction where CFD and Spread Betting services are legally permitted.
- Provide all necessary identification documents and financial information required by E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited.

1.2. Jurisdictional Restrictions

Access to our trading platform may be restricted or blocked in certain jurisdictions. It is your responsibility to ensure compliance with local laws before attempting to access our services.

1.3. Service Discretion

E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited reserves the right to refuse service to any individual and modify eligibility criteria at any time.

1.4. Trading Platform Usage

Upon acceptance, E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited grants you a non-exclusive, revocable, and non-transferable license to use our trading platform for personal investment purposes. Proprietary rights in the platform remain with us.

2. Customer Verification and Categorization

2.1. Identity Verification

We are required to verify the identity of all Customers under applicable regulations. We may request additional documentation or use electronic verification methods as part of this process.

2.2. Customer Categorization

By default, all Customers are categorized as **Retail Customers** unless notified otherwise. Professional Customers may lose certain regulatory protections.

2.3. Appropriateness Assessment

Before offering services, we assess whether our products are appropriate for you based on your knowledge, experience, and financial situation. If we determine that trading CFDs and Spread Bets is not appropriate for you, we will notify you accordingly.

3. Order Execution and Trading

3.1. Refusal of Order

We reserve the right to refuse or cancel orders under certain conditions, including market closure, insufficient funds, or suspected fraudulent activity.

3.2. Order Execution Policy

Orders will be executed in accordance with our Order Execution Policy, which ensures the best possible outcome for our customers.

3.3. Market Risks

You acknowledge that trading in financial markets involves risks, including price volatility and liquidity risks.

4. Payment, Withdrawals, and Fees

4.1. Deposits and Withdrawals

- Funds must be deposited from an account in your name. Third-party deposits are not permitted.
- Withdrawals will be processed to the original funding source unless otherwise agreed.

4.2. Transaction Fees

Applicable fees for trading and withdrawals are detailed in our Fee Schedule, available on the Website.

4.3. Inactive Accounts

Account with no activity for six months may be classified as inactive and subject to administrative fees.

5. Termination and Account Closure

5.1. Termination by the Customer

You may close your account by providing written notice, provided there are no outstanding obligations.

5.2. Termination by E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited

We reserve the right to terminate accounts due to inactivity, non-compliance with our policies, or suspected fraudulent activities.

5.3. Effect of Termination

Upon termination, all outstanding obligations must be settled before account closure.

6. Disclosure and Liability

6.1. Market Risks

CFDs and Spread Bets are leveraged products that carry a high risk of loss. You should only trade if you fully understand the risks involved.

6.2. Liability Disclaimer

E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited is not liable for losses resulting from market fluctuations, system failures, or third-party service providers.

7. Miscellaneous Provisions

7.1. Amendments to Terms

E.J. GLANVILLE & CO. (INVESTMENT BROKERS) Limited reserves the right to amend these Terms at any time. Customers will be notified of any material changes.

7.2. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

By proceeding with our services, you confirm that you have read, understood, and agreed to these Terms and Conditions.